



# Kenridge The Hills Rate Payers Association

#### Official

- Welcome
- Apologies
  - Marle Kroger?
- Review of previous minutes





#### General



- Patrollers (including CNI) working well with other NHWs, SAPS
- Street WhatsApp groups still working well but administration is still an issue
- Newsletter working well in terms of generating awareness (thanks Elvis)
- Single web site for both KHRPA and KNI
- Registered greaterkenridge.co.za as our new domain



# What we have achieved (KNI)

- Still going after 12 years!
- 1110 KNI members (51%) up from 1058 last year
- 1034 monitoring and response membersup from 972 last year
- 39 active voluntary patrollers up from 34 last year
- 1587 Facebook members up from 1474 last year



# What we have achieved (KNI)



- Financial and administration controls are much better ..
  - Alarm link ups are no longer an issue
  - New members / cancellations are being communicated well
  - Debt collection is well managed (thanks Karen and Christelle)

#### **KNI** Growth





# What we have achieved (KHRPA)

- Still going after 35+ years!
- Web site and Facebook are still being maintained constantly (thanks Elvis)
- 617 Facebook members (570 last year) user authorisation is being done well (thanks Elvis)
- Less confusion on the difference between KNI and CNI
- Submitted proposal for Mountain Bike track (Mildred Street POS)



# Doggy Park

- Park has been a great success! Used by many residents.
- Fence is complete
- 2 benches installed
- Play equipment installed



# Doggy Park - Thank you!

- Walda Bok (1 bench)
- Austen Dundas Property Group (3 benches)
- City of Cape Town (2 benches and play equipment)
- CNI for opening and closing the gate daily and heling to create a safe environment
- 16 De Villiers Avenue person for monthly donation to the doggie park

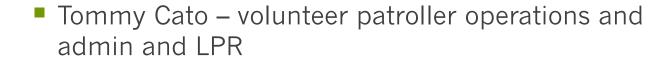


### Doggy Park - Still to come

- City will create parking area before July 2020 – Delay due to Covid
- Poo bins
- Wendy House for informal sale of doggy goods
- Jojo tank (for watering plants)
- Water point (for watering dogs)
- Trees to be planted
- City will tar parking area before July 2021 (Covid permitting)



#### THANK YOU





- Stephen Swartz CNI involved in everything including LPR
- Stephen Poate (164) and Lee Chandler (119) for the many hours that they put into patrols
- KNI Volunteer Patrollers
- KHRPA and KNI committee members
- Tina Schilling resigned but still involved

#### THANK YOU

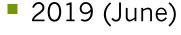


- Elvis Javu social media administration and management
- Andrea Crous very involved as Councilor, Ward 70
- Volunteers that are helping with the selling of nuts





#### **KNI Financials**



- Turnover R4,439,232
- Expense R4,437,787
- Profit R4,200

#### **2020** (June)

- Turnover R4,955,149
- Expense R4,891,288
- Profit R63,861\*
- Bad Debt Provision R3,215 (was R25,048)
- \* To be used to replace KNI boards (R115 per board)



# Tygerberg Trust Financials



■ Income – R20,050

■ Expense – R1,203

Profit - R18, 847

Bank Balance – R31,250

**2020** (June)

■ Income – R77,465

Expense – R117,993

■ Loss – -R23,507 \*

■ Bank Balance – R7,744

\* Waiting for fence credit notes of R17,022



# 2020 Challenges - (KNI)



- Management of patrollers is still good (thanks Tommy)
- On the ground support is excellent (thanks Stephen)

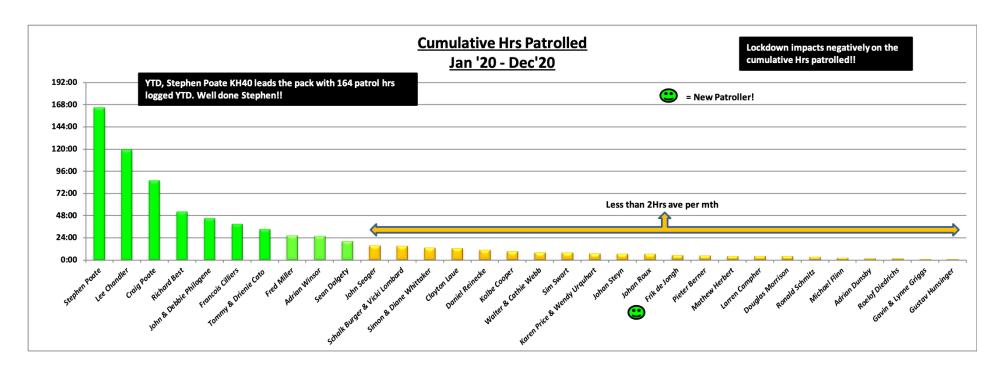


### 2020 Challenges (KNI)



- Issues
  - 39 Volunteer patrollers (15 did 0 hours in October so realistically we have 24)
  - Covid lockdown impacted heavily on patrol hours
  - Street people continue to be a challenge
  - WhatsApp street captains moderating still not under control
  - Apathy

### Voluntary Patrols – Cumulative Hours Patrolled



# 2020 Challenges (KHRPA)



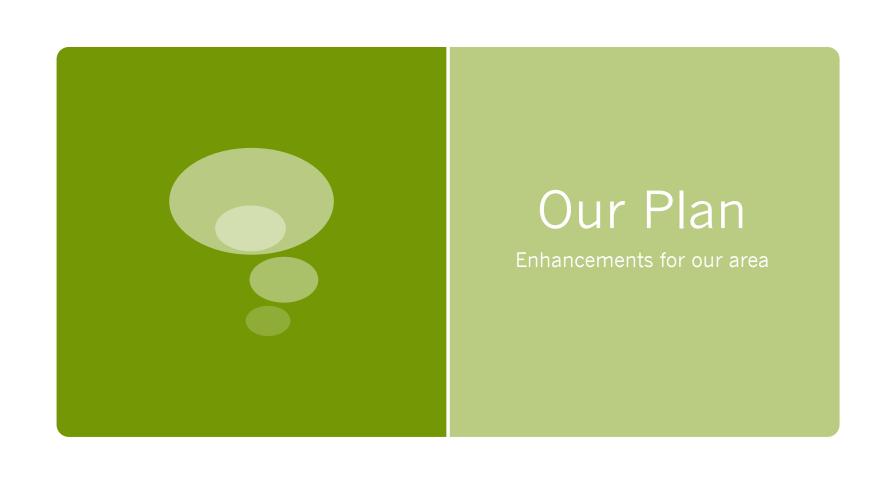
- Some Public Open Spaces are being utilised (Doggie Park, MTB track)
- Constant communication with the City
- Newsletter still going despite resignations (thanks Elvis)
- Committee members still managing to keep things going despite resignations
- Covid related back-log almost under control



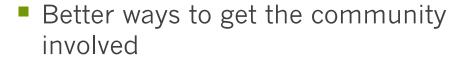
# 2020 Challenges (KHRPA)



- Issues
  - Resignation of committee members
  - Pick 'n Pay Parking still an issue
  - City's policies on land use and lack of willingness to listen to reason (new spatial development plan)
  - Covid related back-log (especially grass)
  - Vagrancy increase



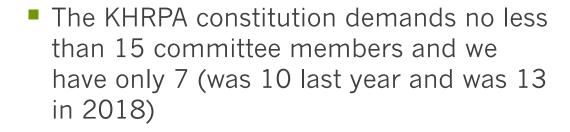
# Looking forward



- Events, Doggy Park (working well and will get better), Mountain Bike track (lots of support from the community), Enhancement Projects
- Focus on maintaining and improving Kenridge Duck Pond
- Focus on utilising our Public Open Spaces
- More KNI members



#### Concerns



- Volunteers administration, committee, patrols
- Awareness
- C3 System



# C3 System



- My Cape Town fault reporting app
- https://eservices1.capetown.gov.za/
- contact.us@capetown .gov.za
- Call 0860 103 089
- SMS 31220 (electricity) or 31373 (Water)



### Focus (KNI)



- Controlled creation of more street
  WhatsApp groups should have been done last year but still not done
- Volunteer Patrollers drive The people who help keep our area safe
- Street WhatsApp groups administration



### Focus (KHRPA)

- Mountain Bike Track Mildred park
- Drive to get suggestions on how to use our parks / public open spaces well
- Awareness
  - Newsletters need to continue
  - More Social Media snippets
- Concerted effort to get more people involved as committee members and volunteers
- Better use of the City's wish list and communication on the process (De Bron fence)



#### 2020 KHRPA Committee



Geordie Hogarth

Tessa Brown

Tony Cowell

Keith Darroll

Charmaine Gray

Greg Khoury

Leandre Khoury

Marle Kroger

Daniel Reineke

Karl Schilling

Ann van Vuuren

Co-opted

Elvis Javu

Carol Olivier

#### 2019 KNI Committee



Tommy Cato



- Co-opted
  - Elvis Javu
  - Carol Olivier
  - Stephen Swartz



# Resignations

- During 2019 / 2020
- Charmaine Gray
- Greg Khoury
- Leandre Khoury
- Fred Merven
- Karl Schilling





#### New committee volunteers

#### KNI

At least 2 required

#### KHRPA

19 required (8 required for us to meet the constitution requirements)

ANYONE HERE WILLING TO ASSIST ???????





#### Votes



- Committee for 2020 / 2021
  - Existing members KHRPA
  - Existing members KNI
  - New members
- No KNI fee increase



#### THANK YOU

- Andrea Crous Councilor, Ward 70
- Committee members
- Patrollers
- CNI
- SAPS
- City officials
- Community



# Questions and Answers





#### Portfolios - General



- Chair Leadership, strategy, general management, meeting chair
- Vice Chair Chair role when Chair is not available
- Treasurer Bookkeeping, financial reporting, financial management
- Secretary Regulatory compliance, minutes

# Portfolios (KNI)

- Safety & Security liaison management of information flow to / from DCPF, DCI, SAPS, CNI
- Voluntary Patrol Manager volunteer training, rosters, patrol statistics
- Membership manager management of joiners and leavers, contracts, direct debits, debt collection



Liaison with City officials and management of complaints to ensure that our area is well maintained in accordance with community wishes / City bylaws

- Land use ensuring that development / use of property is in compliance to policies / bylaws
- Trees / Parks ensuring that trees are cut, parks are mowed / looked after
- Lights ensuring that street lights are well maintained and always working (security)



- Water ensuring that water infrastructure is well maintained and always working
- Solid Waste / Sanitation ensuring that sewerage infrastructure is well maintained and always working
- Roads ensuring that roads are well maintained and that new road plans benefit the community
- Vagrants ensuring that vagrancy does not get out of control (security)



- Enhancements identifying, motivating and managing enhancement projects (including Ward allocations)
- Informal Trading ensuring that Informal Trading does not get out of control (security)
- Derelict buildings ensuring that a reasonable level of care is maintained for all houses in the area
- Storm Water ensuring that storm water infrastructure is well maintained and always working (includes winter readiness)



- Bylaws ensuring that property and public area bylaws are adhered to
- School Liaison ensuring that school events / plans are managed in line with community expectations
- Event requests ensuring that events are planned in a way to ensure minimum disruption to the community
- Events planning community events (including fund raising)



- Marketing Facebook and web site management, press liaison, social media campaign management
- Safety & Security liaison KNI Committee member responsible for the sharing of security related information between the KNI and the KHRPA
- Issue Manager administration and management of progress regarding reported issues / faults (C3)
- Illegal signage ensuring that signage bylaws are adhered to (prevent neon signs / huge signs from creating aesthetic imbalance)

